

CUSIP Global Services
55 Water Street
New York, NY 10041

March 20, 2020

Dear Valued CUSIP Clients,

We're all getting too many emails these days about continuity planning and safety precautions, so I'd like to keep our update short. CUSIP Global Services is open for business. We are running at full capacity and our operations have been uninterrupted as we've transitioned our entire staff to work remotely.

We recognize that our role as the U.S. National Numbering Agency is critical to the efficient operation of global markets and – especially in times of market stress – our reliability is essential. To that end, we have invested consistently and significantly in battle-testing our systems for resiliency in the face of natural disasters, wild swings in market volatility, and other disruptive events. We have navigated through those challenges and we will get through this one too.

In addition, we remain in close contact with all of our critical partners and agents, including stock exchanges, depositories and related market utilities.

Please do not hesitate to contact us if we can help you in any way; it is our privilege to be able to continue to serve the markets. Please email us at cusip_info@cusip.com or contact a CUSIP team member directly (contact information is [here](#)) if you have questions or want further information, including how we're managing through COVID-19.

On behalf of the entire CGS team, I wish good health and safety for you and your loved ones.

Sincerely,

Scott Preiss
Global Head, Managing Director
CUSIP Global Services

